



NON-DISCRIMINATION NOTICE

InfuCare Rx complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

InfuCare Rx does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

InfuCare Rx provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

InfuCare Rx provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact (800) 752-6096.

If you believe that InfuCare Rx has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by contacting InfuCare Rx Compliance Officer by phone at (877) 828-3940.

You may also contact us in writing using our mailing address, P.O. Box 2578, Secaucus, NJ 07096; by emailing customersupport@infucarerx.com; or by fax to (877) 828-3941.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, InfuCare Rx's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.