

Contact Information for Filing a Complaint with the State Survey Agency

Alabama https://www.alabamapublichealth.gov/providerstandards/complaints.html	800-356-9596	Louisiana https://dh.la.gov/page/health-standards-section-complaints	800-327-3419	Oklahoma https://oklahoma.gov/health.html	405-426-8470 800-234-7258
Alaska https://dhss.alaska.gov/dhcs/Pages/hflc/Complaint-form.aspx	888-387-9387	Maine https://www.maine.gov/dhhs/dlc/safety-reporting/file-a-complaint	800-621-8222	Oregon https://www.oregon.gov/oha/PH/Pages/index.aspx	971-673-0540
Arizona https://www.azdhs.gov/licensing/index.php	602-364-3567	Maryland https://health.maryland.gov/bonha/Pages/complaint.aspx	800-492-6005	Pennsylvania http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx	800-254-5164
Arkansas https://www.healthy.arkansas.gov/health-facility-services-complaints	800-233-0340	Massachusetts https://www.mass.gov/how-to/file-a-complaint-regarding-a-hospital	617-753-8150	Puerto Rico https://www.salud.gov.pr/CMS/187	787-782-0120
California https://www.cdph.ca.gov/Programs/CHCQ/LCP/CalHealthFind/Pages/Complaint.aspx	833-422-4255	Michigan https://www.michigan.gov/lara/bureau-list/bchs/nav-longterm-care/forms/health-facility-complaint-form	800-882-6006	Rhode Island https://health.ri.gov/complaints/	401-222-5200
Colorado https://cdphe.colorado.gov/file-a-complaint/health-facilities-complaint-and-occurrence-contacts	303-692-2910 800-842-8826	Minnesota https://www.health.state.mn.us/facilities/regulation/filecomplaint.html	651-201-4201 800-369-7994	South Carolina https://scdhec.gov/healthcare-quality/healthcare-facility-licensing/health-facility-cna-abusecomplaints	803-545-4370
Connecticut https://dphflisevents.ct.gov/Complaints	860-509-7400 800-828-9769	Mississippi http://www.msdh.ms.gov	800-227-7308	South Dakota https://doh.sd.gov/healthcare-professionals/health-facility-licensure/health-facility-complaints/	800-738-2301
Delaware https://dhss.delaware.gov/dhss/dhcq/ohflcmain.html	800-942-7373	Missouri https://health.mo.gov/safety/abuse/	800-392-0210	Tennessee https://www.tn.gov/health/health-professionals/hcf-main/filing-a-complaint.html	615-741-7221 800-287-0010
District of Columbia https://dchealth.dc.gov/node/145702	202-442-5833	Montana https://dphhs.mt.gov/qad/certificationcomplaintform	800-762-4618	Texas https://www.hhs.texas.gov/services/your-rights/complaint-incident-intake	800-458-9858
Florida https://apps.ahca.myflorida.com/hcf/	888-419-3456	Nevada https://dphh.nv.gov/Reg/HealthFacilities/dta/Complaints/HCQC-Complaint-Form/	800-225-3414	Utah https://dhhs.utah.gov/	800-999-7339
Georgia https://dch.georgia.gov/divisionsoffices/facility-licensure/hfrd-file-complaint	800-878-6442 Fax: 404-657-8935	Nebraska https://dhhs.ne.gov/Pages/default.aspx	402-471-0316 Fax: 402-742-2389	Vermont https://dlp.vermont.gov/survey-cert/sc-complaints	888-700-5330 Email: AHS.DALLscintake@vermont.gov
Hawaii https://health.hawaii.gov/	808-692-7420	New Hampshire https://www.dhhs.nh.gov/	800-621-6232 E-mail: DHHS.HFA-Certification@dhhs.nh.gov	Virginia https://www.vdh.virginia.gov/licensure-and-certification/complaint-unit/	800-955-1819
Idaho https://healthandwelfare.idaho.gov/providers/acute-and-continuing-care/home-health-agencies	800-345-1453 Fax: 208-364-1888	New Jersey https://www.nj.gov/health/healthfacilities/file_complaint.shtml	800-792-9770	Washington https://www.doh.wa.gov/LicensesPermitsandCertificates/FileComplaintAboutProviderorFacility/FacilityComplaintProcess#heading25859	800-633-6828
Illinois www.dph.illinois.gov	800-252-4343	New Mexico www.nmhealth.org	800-752-8649	West Virginia https://ohfiac.wvdhhr.org/Apps/Forms/Complaint	304-558-0050
Indiana https://www.in.gov/health/cshcr/acute-and-continuing-care/	800-246-8909	New York https://profiles.health.ny.gov/home_care/pages/complaints	800-628-5972	Wisconsin https://www.dhs.wisconsin.gov/guide/problems.htm	800-642-6552
Iowa https://dia.iowa.gov/	877-686-0027	North Carolina https://info.ncdhhs.gov/dhsr/ciu/filecomplaint.html	800-624-3004 (within NC) 919-855-4500 (outside NC)	Wyoming https://health.wyo.gov/aging/hls/complaints-against-healthcare-facilities/	800-548-1367
Kansas https://www.kdhe.ks.gov/625/Complaint-Hotline	800-842-0078	North Dakota https://www.health.nd.gov/regulation-licensure/health-facilities/how-report-concern	800-545-8256		
Kentucky https://www.chfs.ky.gov/Pages/contact.aspx	502-564-7963	Ohio https://odh.ohio.gov/know-our-programs/complaints-nursing-home-andhealthcare-facilities/complaints-hcf-nh	800-342-0553 800-669-3534		