



Notice of Non-Discrimination

InfuCare Rx® complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). InfuCare Rx does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

InfuCare Rx provides the following services at no cost to assist patients in communicating effectively with us:

- ♥ Qualified sign language interpreters
- ♥ Written information in other formats (large print, audio, accessible electronic formats, other formats).
- ♥ Qualified interpreters
- ♥ Information written in other languages

If you need these services, you may contact us at **800-828-3940**. Communication services for deaf, hard of hearing or speech impaired patients are available by dialing **711** and connecting to us at **800-828-3940**.

If you believe that **InfuCare Rx** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by contacting:

InfuCare Rx's Chief Compliance Officer
PO BOX 2578
Secaucus, NJ 07096
877-828-3940 Ext. 3108
877-828-3441 (fax)
corporatecompliance@infucarerx.com

You can file a grievance by mail, fax, or email. If you need help filing a grievance, InfuCare Rx's Chief Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at InfuCare Rx's website: www.infucarerx.com.